

January 2010

# AIA Education Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1 AIA Office Closed New Year's Day	2
3	4	5	6	7	8	9
10	11	12 Certified Insurance Service Representative Agency Operations Montgomery	13 Certified Insurance Service Representative Agency Operations Birmingham	14 Certified Insurance Service Representative Agency Operations Gulf Shores	15	16
17	18	19 Best Practices Of Errors & Omissions Loss Control Dothan	20 Best Practices of Errors & Omissions Loss Control Montgomery	21	22	23
24	25	26 Certified Insurance Service Representative Agency Operations Tuscaloosa	27	28 Certified Insurance Service Representative Agency Operations Huntsville	29	30
31						

S	M	T	W	T	F	S
		1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

S	M	T	W	T	F	S
1	2	3	4	5	6	
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28						

## January 2010



Date: 1/ 12, 13, 14, 26 & 28 /10  
Course: **Certified Insurance Service Representative- Agency Operations**  
Description: An intermediate level course detailing current agency operations with an emphasis on internal and external agency systems.  
Locations: 12<sup>th</sup> Auburn University Montgomery, 7430 East Dr., Montgomery (334) 244-3641  
13<sup>th</sup> AIIA, 141 London Parkway, Birmingham, (205) 326-4129  
14<sup>th</sup> Craft Farms Golf Resort, 19995 Oak Rd W, Gulf Shores (251) 968-7500  
26<sup>th</sup> Bryant Conference Center, 240 Bryant Drive, Tuscaloosa, (205) 348-3001  
28<sup>th</sup> Four Points Sheraton-Airport, 1000 Glen Hearn Blvd, Huntsville, (256) 772-9661  
Time: 8:00 A.M. - 5:00 P.M.  
CE Credit: This course is approved for 8 hours of continuing education credit including 3 hours of ethics credit.  
Cost: \$175 - Course fee includes lunch.

Date: 1/ 19, 20 /10  
Course: **Best Practices Of Errors & Omissions Loss Control**  
Description: This E&O course is designed to assist agents in recognizing and controlling the loss exposures that exist in the day-to-day operations of an agency and is approved for the Westport and Fireman's Fund programs. This course contains new material.  
Locations: 19<sup>th</sup> Courtyard by Marriott, 3040 Ross Clark Circle, Dothan, (334) 671-3000  
20<sup>th</sup> Auburn University Montgomery, 7430 East Dr., Montgomery (334) 244-3641  
Time: 8:00 A.M. - 5:00 P.M.  
CE Credit: This course is approved for 8 hours of continuing education credit including 3 hours of ethics credit.  
Cost: \$105 members/ \$125 non-members